



MOBILE TOKEN REGISTRATION

Over 50 Years
of Banking
Experience



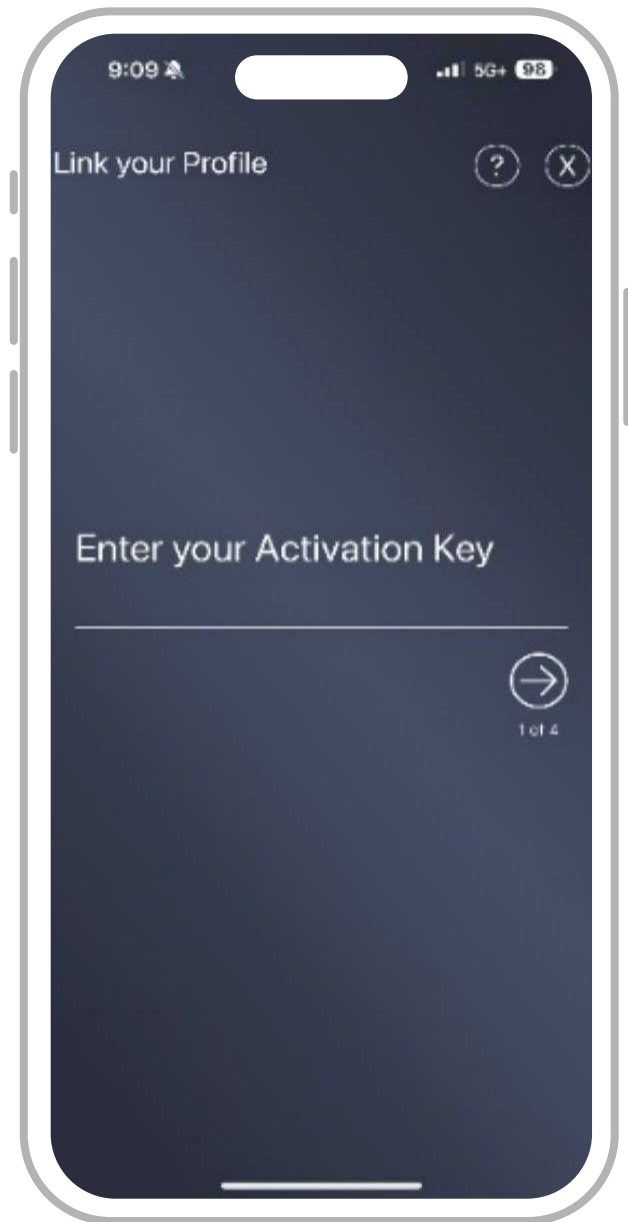
Mobile Token Registration

If you will be initiating and or approving ACH or Wire payments, we will need to download an app on your cell phone. This app generates a one-time passcode to approve your payments. Below are the links to the apps.

- **Business Mobile Token Android** - [Token Link Android](#)
- **Business Mobile Token Apple** - [Token Link Apple](#)

STEP 1

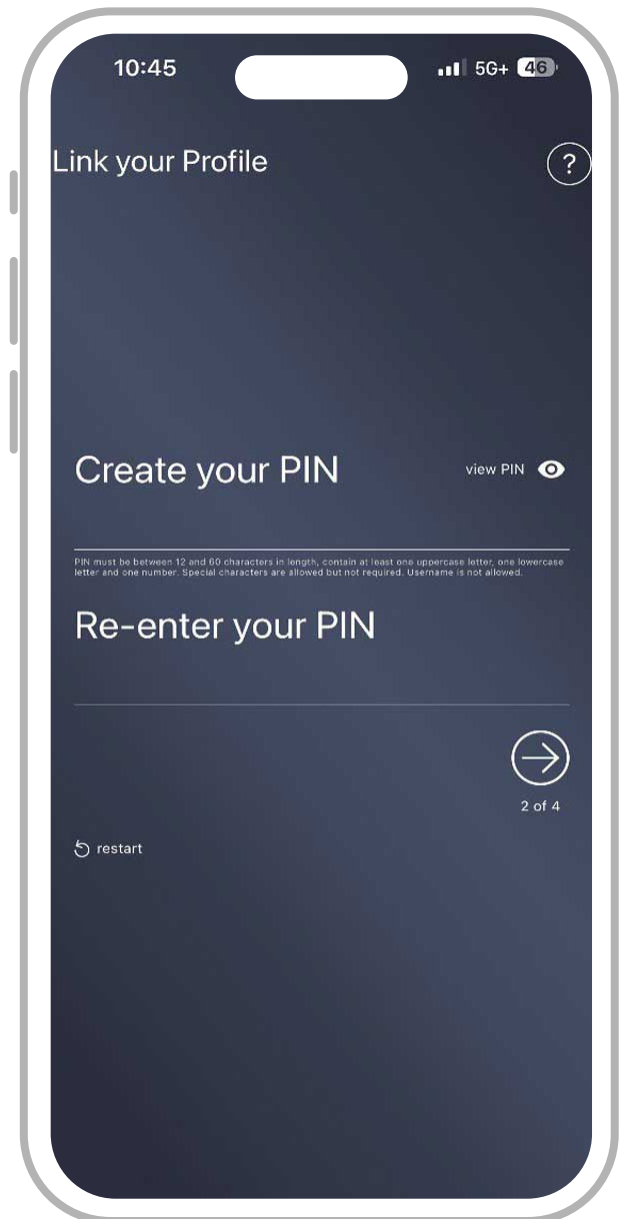
After downloading the app, you will be prompted to enter a Software Activation Key. This key can be provided by your company's administrator or by contacting our online support team at 833-873-8498. Please note that this token is unique to each user.



Mobile Token Registration

STEP 2

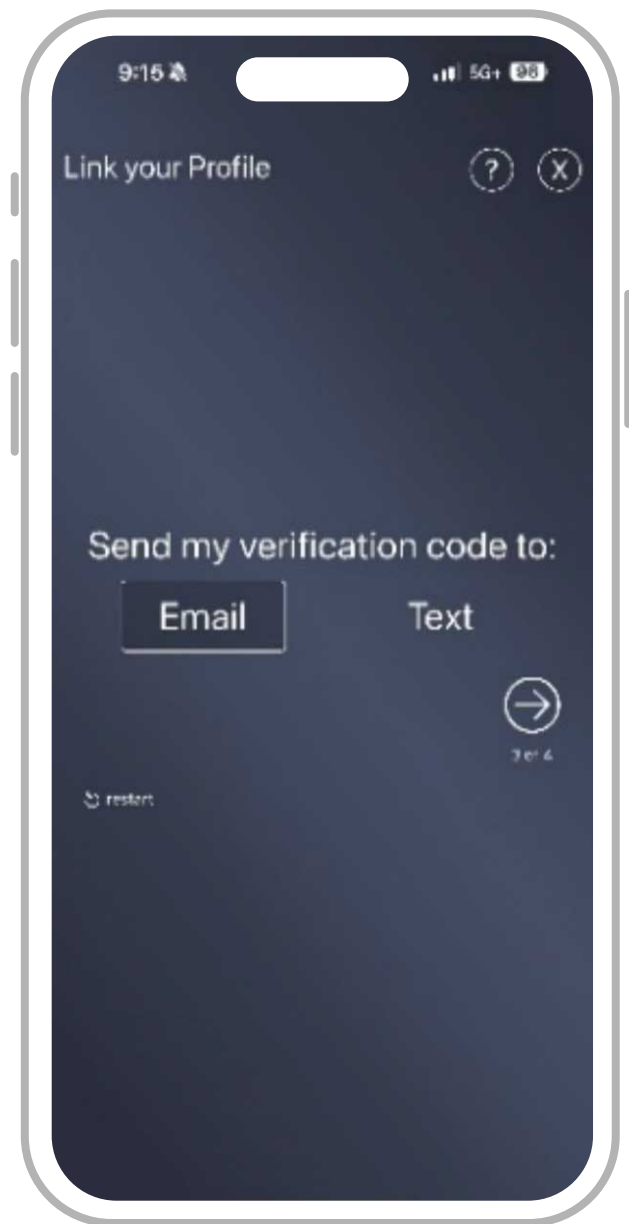
Upon entering your software activation key, you will be required to create a PIN. The PIN must be 12-60 characters in length, contain at least one uppercase letter, one lowercase letter and one number. Special characters are allowed but are not required. Your username is not allowed.

A mobile app interface for PIN creation. The screen is dark blue with white text. At the top, the status bar shows 10:45, 5G+ signal, and 46% battery. The main heading is "Link your Profile" with a question mark icon. Below it is a large input field for the PIN. To the right of the input field is a "view PIN" link with an eye icon. Below the input field is a small text block: "PIN must be between 12 and 60 characters in length, contain at least one uppercase letter, one lowercase letter and one number. Special characters are allowed but not required. Username is not allowed." Below this is another heading "Re-enter your PIN" followed by another input field. At the bottom right is a right arrow icon and the text "2 of 4". At the bottom left is a "restart" button with a circular arrow icon.

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STEP 3

After creating your PIN, a verification code will be sent to you via email or text (If enabled for SMS Messages).



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STEP 4

Enter the one-time passcode you received. You will then see a **Success!** message, indicating that you are now set up on the token app.



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STEP 5

You will be redirected to the main screen and prompted to enter your PIN again. Once you do so, a one-time passcode will be generated. Whenever you originate or approve a payment, please use the provided one-time passcode.

If you have any additional questions, please call the online support team at 833-873-8498, we would be more than happy to assist you!

