



USER GUIDE FOR MFA CORPORATE LOGIN

Over 50 Years of Banking Experience

MULTIFACTOR AUTHENTICATION

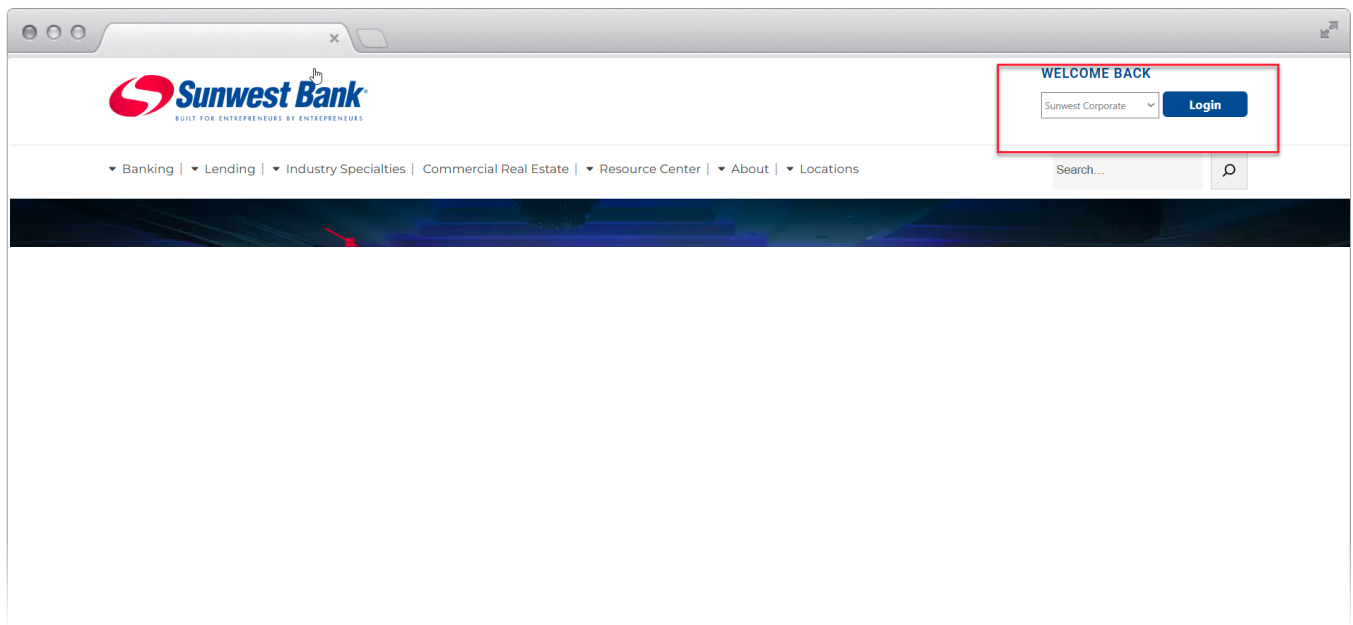
Welcome to Sunwest Bank!

To enhance your security, we have implemented a Multi-Factor Authentication (MFA) process for online banking. Please follow the steps below to get started with your login:

STEP 1

Head to www.sunwestbank.com.

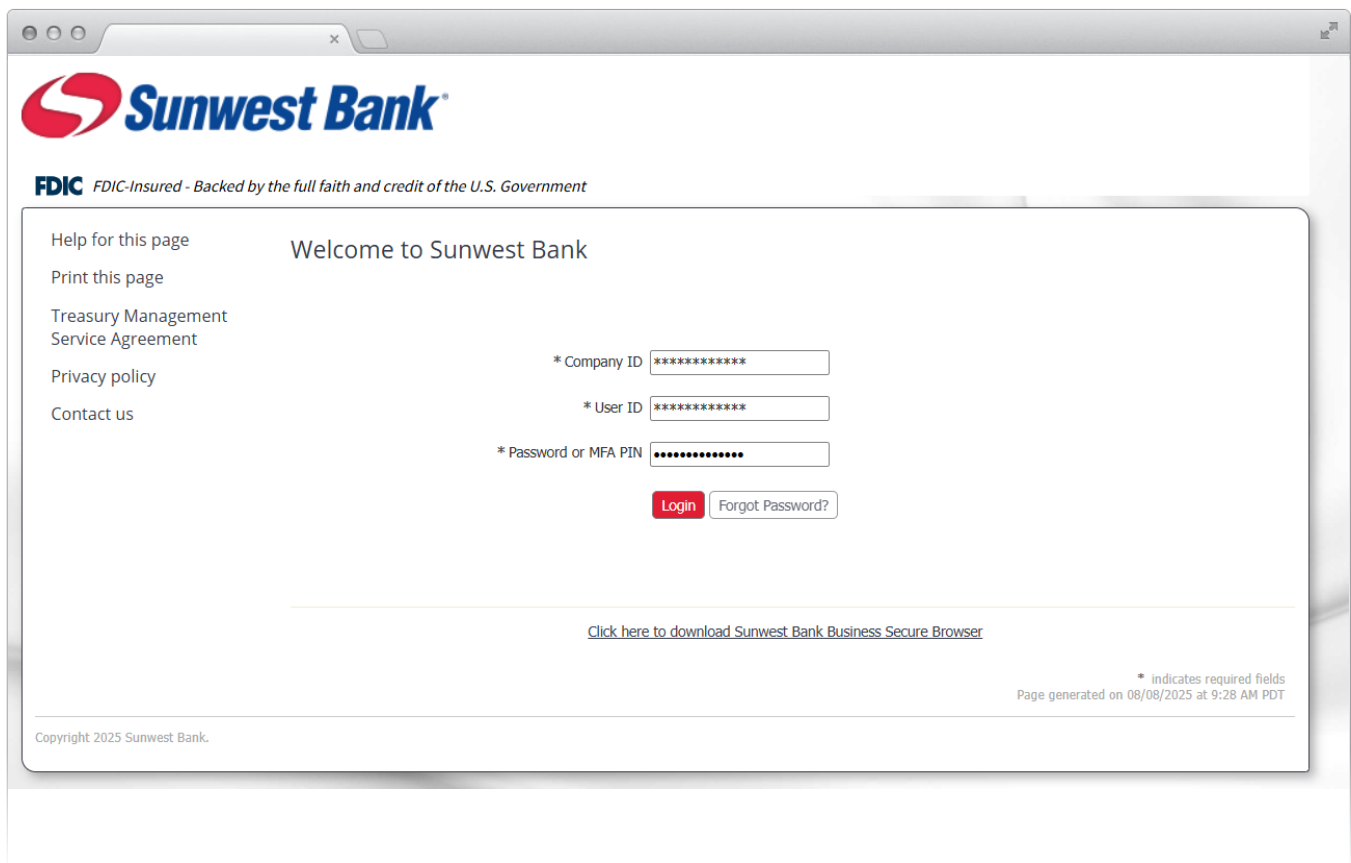
Select the Sunwest Corporate and then select **Login**



MULTIFACTOR AUTHENTICATION

STEP 2

You should have received two secure emails containing your login credentials. Enter the information provided from those emails.



The screenshot shows the Sunwest Bank login page. At the top left is the Sunwest Bank logo. Below it, the text "FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government" is displayed. On the left side, there is a vertical list of links: "Help for this page", "Print this page", "Treasury Management Service Agreement", "Privacy policy", and "Contact us". The main heading "Welcome to Sunwest Bank" is centered. Below the heading, there are three input fields: "* Company ID" with a masked value "*****", "* User ID" with a masked value "*****", and "* Password or MFA PIN" with a masked value "*****". To the right of the password field are two buttons: a red "Login" button and a "Forgot Password?" link. Below the input fields, there is a link: "Click here to download Sunwest Bank Business Secure Browser". At the bottom right, there is a small note: "* indicates required fields" and "Page generated on 08/08/2025 at 9:28 AM PDT". At the bottom left, there is a copyright notice: "Copyright 2025 Sunwest Bank."

MULTIFACTOR AUTHENTICATION

STEP 3

Once logged in, you will be prompted to set your Multi-Factor Authentication (**MFA**) password (**Out-of-Band PIN**). Please re-enter your temporary password or current password (if applicable) and then create a new PIN (**PIN must be between 12 and 60 characters in length, contain at least one uppercase letter, one lowercase letter and one number. Special characters are allowed but not required**)

Sunwest Bank
FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

Help for this page
Print this page
Treasury Management Service Agreement
Privacy policy
Contact us

Register for Out Of Band Authorization

Create PIN

PIN must be between 12 and 60 characters in length, contain at least one uppercase letter, one lowercase letter and one number. Special characters are allowed but not required.

* Temporary Password
* Enter PIN
* Confirm PIN

Submit

* indicates required fields
Page generated on 08/05/2025 at 12:43 PM PDT
Copyright 2025 Sunwest Bank.

STEP 4

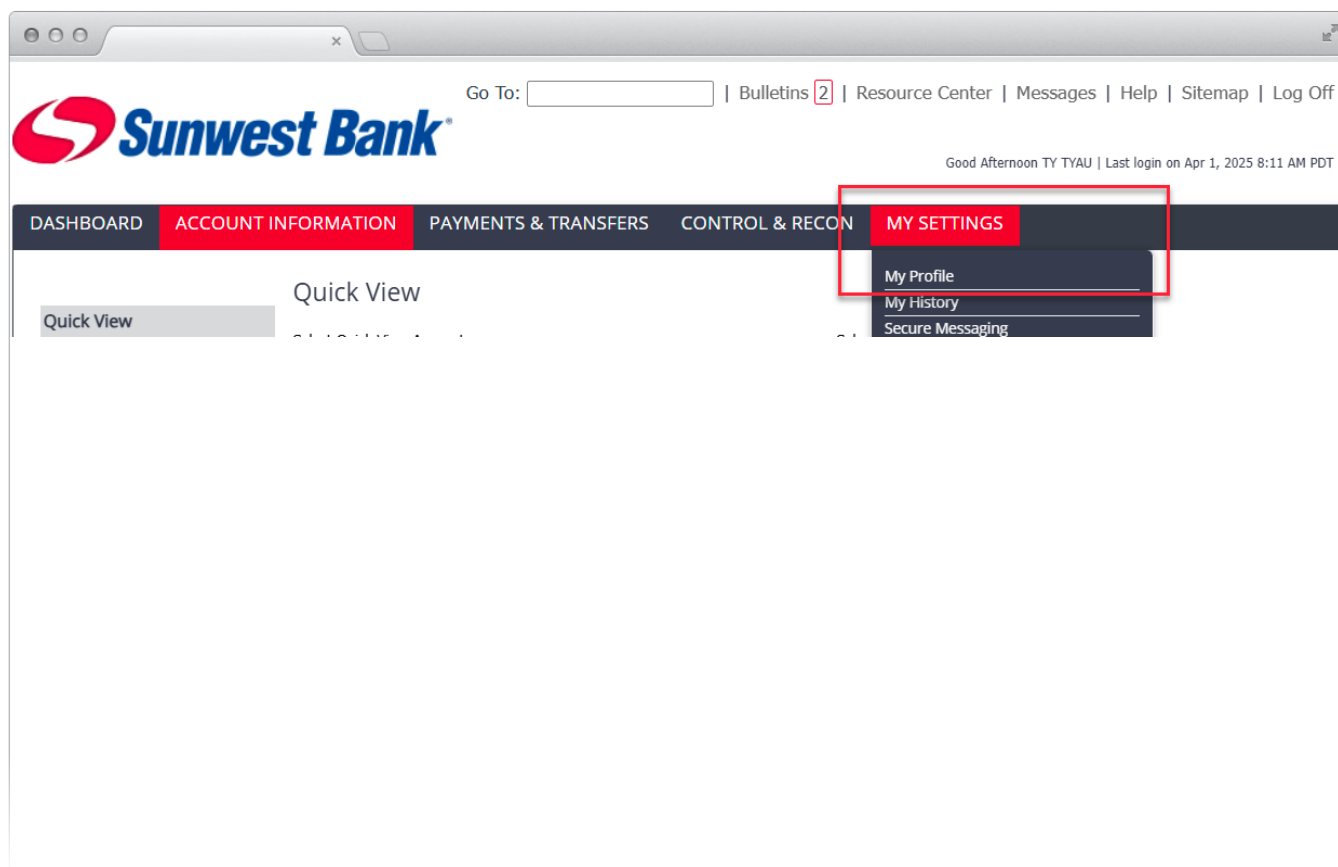
Once you have set your pin please select **Submit**

(Please note the first time you login with MFA it will not send you a passcode, this will be enabled once you setup the delivery of your one-time passcode.)

MULTIFACTOR AUTHENTICATION

STEP 5

To enable text messages, select **My Settings** >> **My Profile**



MULTIFACTOR AUTHENTICATION

STEP 6

From here it will bring up your contact information. You will see 2 boxes, please select **Enable SMS Messages** and **Terms and Conditions**. Your cell phone number should already be entered, and please verify that your security questions are set up correctly.

Enable SMS Messages ☒

Terms and Conditions ☒ By clicking here, I agree to the [Terms and Conditions](#).

Sunwest Bank Business Online
To opt-out at any time, send **STOP** to 99453. To receive more information, send **HELP** to 99453.

Message and Data Rates May Apply. Number of Messages Varies Per User. Account holder authorizes charges to appear on wireless bill or be deducted from prepaid balance.

Tier One Carriers: AT&T, Verizon, T-Mobile @, Sprint, Metro PCS @, U.S. Cellular @

To Contact Support: 1-833-873-8498 or email onlinesupport@sunwestbank.com

Message Enabled Cell Phone Number (999)999-9999

Last modified: May 27, 2026 at 12:40 PM PDT by sunwest / CGARCES

Fax Number

Business Unit

Street Address

City

State

Zip / Postal Code

Country **US**

Time Zone **US/Pacific**

Language **English (United States)**

* Secret Passphrase (max 25 characters)

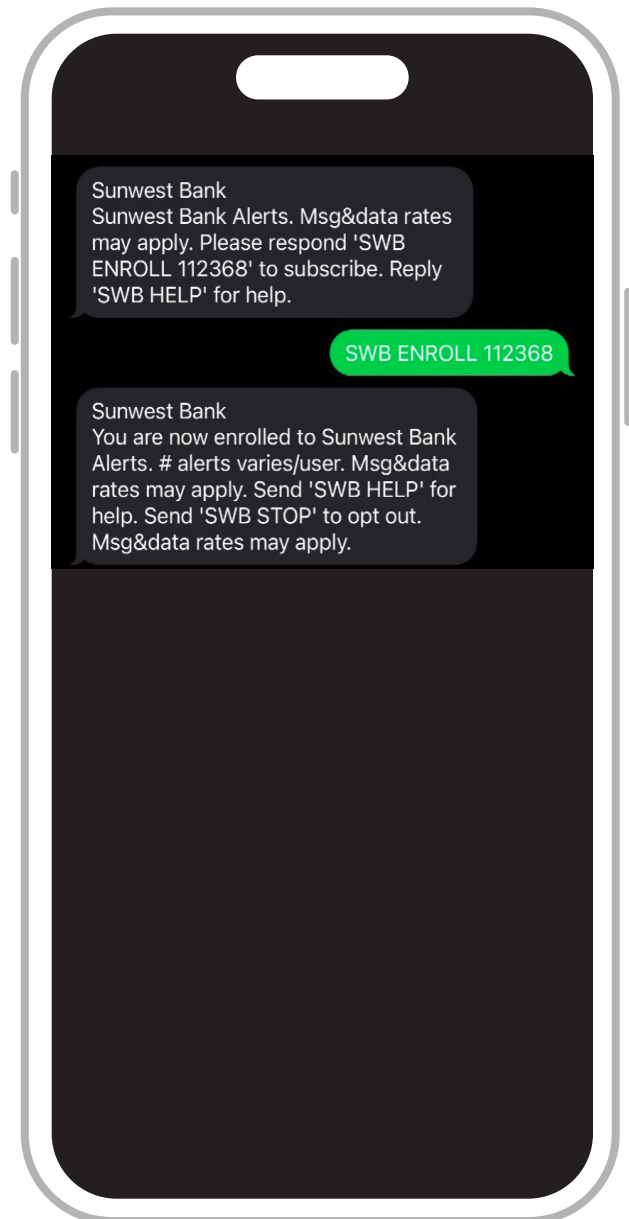
* What is your favorite hobby?

► Advanced

MULTIFACTOR AUTHENTICATION

STEP 7

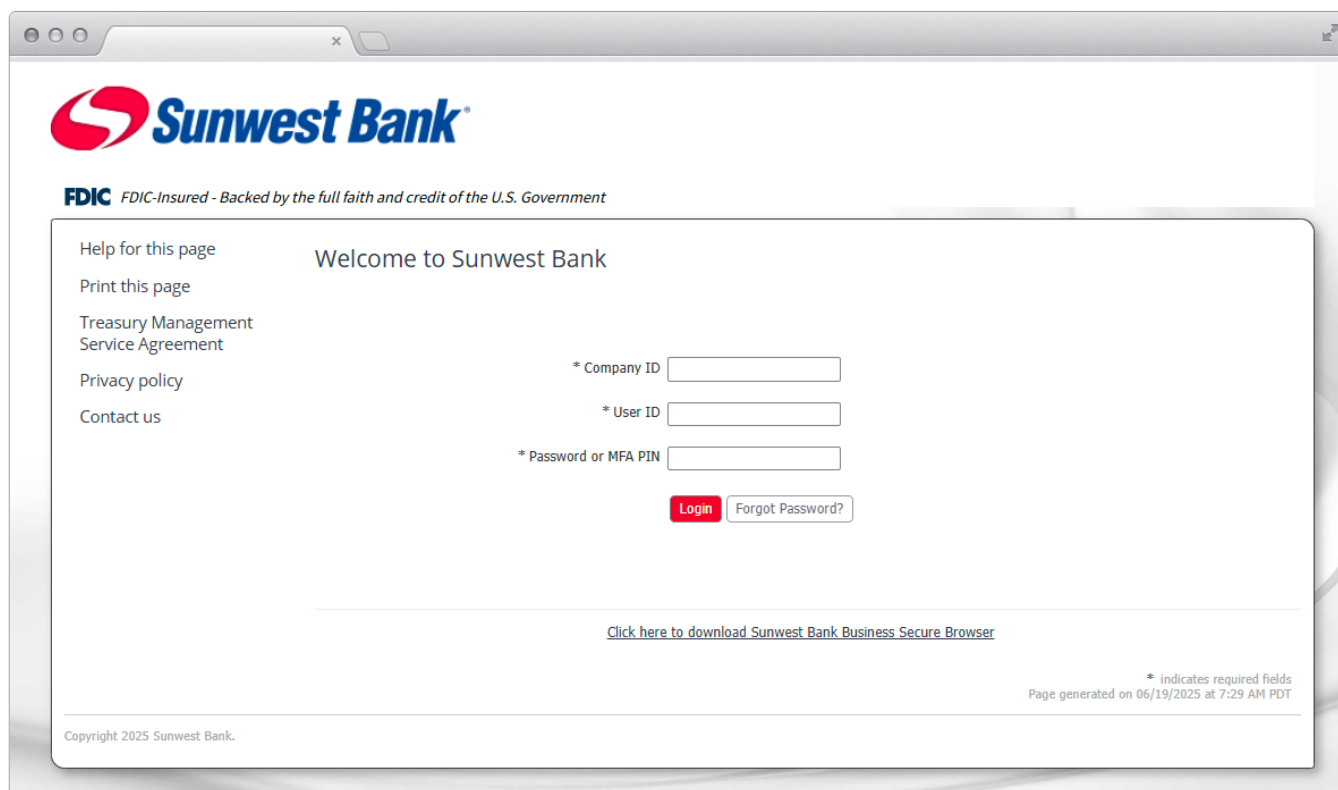
You will receive a text message from Sunwest Bank (99453). This text will have you agree to the terms and conditions by replying back with **SWB ENROLL (6 digit code provided in text)**. If succesful, you will receive an enrollment alert.



MULTIFACTOR AUTHENTICATION

STEP 8

To ensure you are setup successfully, please log out and back in with your new credentials (Password is the PIN you created).

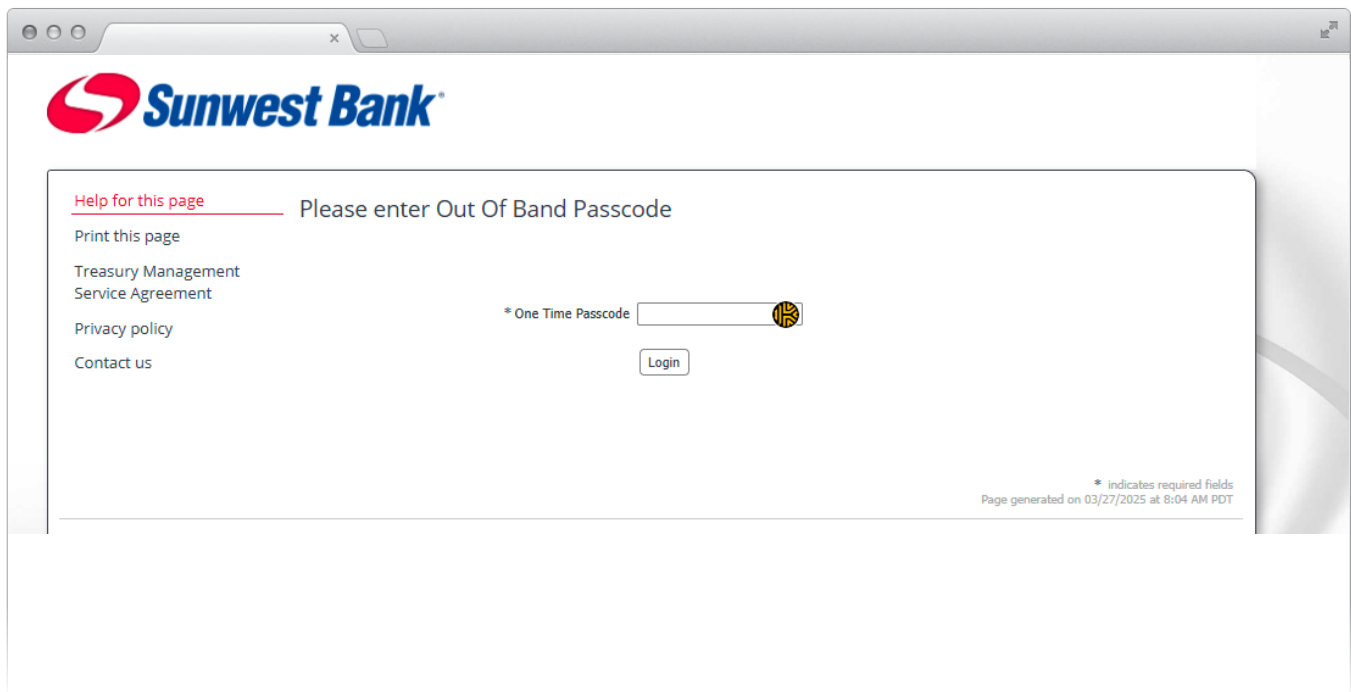


The screenshot shows the Sunwest Bank login page within a web browser window. The page features the Sunwest Bank logo at the top left, followed by the text "FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government". Below this, there is a "Welcome to Sunwest Bank" message. On the left side, there is a list of links: "Help for this page", "Print this page", "Treasury Management Service Agreement", "Privacy policy", and "Contact us". In the center, there are three input fields for login: "* Company ID", "* User ID", and "* Password or MFA PIN". Below these fields are two buttons: a red "Login" button and a "Forgot Password?" button. At the bottom of the login area, there is a link: "Click here to download Sunwest Bank Business Secure Browser". In the bottom right corner, there is a small note: "* indicates required fields" and "Page generated on 06/19/2025 at 7:29 AM PDT". The footer of the page states "Copyright 2025 Sunwest Bank."

MULTIFACTOR AUTHENTICATION

STEP 9

You will receive a one-time passcode via text message.



The screenshot shows a web browser window displaying the Sunwest Bank login page. The Sunwest Bank logo is at the top left. Below it, there is a navigation menu with links: "Help for this page", "Print this page", "Treasury Management", "Service Agreement", "Privacy policy", and "Contact us". The main content area has the heading "Please enter Out Of Band Passcode". Below this heading, there is a label "* One Time Passcode" followed by a text input field and a yellow circular icon with a black pattern. A "Login" button is positioned below the input field. At the bottom right of the page, there is a small note: "* indicates required fields" and "Page generated on 03/27/2025 at 8:04 AM PDT".

Congratulations!

You are now setup for Multi Factor Authentication.

Thank you for choosing Sunwest Bank if you have any questions or concerns,
please call us at **833-873-8498**